



Return & Refund Policy

Thanks for purchasing a product by SEMS Technologies, LLC.

If you are not entirely satisfied with your purchase, we're here to help.

Returns

Digital products or subscriptions that are downloaded over the internet through electronic software distribution (ESD) or online subscription services cannot be returned.

In the event of an unsuccessful download, or incorrect handling of service, please contact our office at (678) 845 0243.

Refunds

Digital products are not eligible for return.

Non-digital purchases that have been made within 10 days, but not redeemed, may be eligible for a full refund, or be allowed an exchange for digital products accessed online and purchased directly from SEMS Technologies, LLC. A purchase exchange will be discussed on a case by case basis by contacting SEMS Technologies, LLC. To obtain a refund, the customer will be required to supply their order number or account holder detail.

Contact Us

If you have any questions on how to return, exchange, or request a refund, please contact us at (678) 845 0243.